

**Cocoa Expo Sports Center
Internet Policies & Procedures**

Cocoa Expo Sports Center, Inc. agrees to abide by the following internet policies and procedures:

1. To clearly state our security method for the transmission of payment and will adhere to the Payment Card Industry (PCI) Data Security Standard for storing cardholder data.
2. To clearly and accurately state our return policy on our website during the order process and incorporate an accept button for the cardholder to acknowledge the policy.
3. To provide a complete description of goods and services offered.
4. To notify Heartland Payment Systems of any changes in its product line, web site address, privacy policy, return policy and/or security methods as they occur.
5. To clearly state the age restrictions on our website and have an age verification process in place.
6. To state our shipping method clearly and accurately on our website.
7. To offer all products on our website in U.S. \$ dollars.
8. To display within our web pages during the checkout process, our permanent merchant address and country.
9. To display our customer service contact, including electronic mail address and/or telephone number.
10. That the content of our website will not be adult related.
11. To state our consumer data privacy policy clearly on our website.
12. Should we fail to abide by any of the rules stated in our Merchant Agreement, we understand that our merchant account can be terminated.